

# CIA Mission Statement

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To provide the highest level of service and professional standards whilst ensuring essential insurance protection for each and every one of our customers; this is what we strive to do at CIA every day.

To realize our mission, we commit to the following guiding principles:

- Be proactive to our clients needs - we will respond to your needs in a timely and professional manner.
- Assess the pure insurable risks to which our clients are exposed by way of risk identification and analysis.
- Keep up to date with current market conditions, trends and new products.
- Adopt a partnership approach, built on trust, integrity and mutual respect.
- Hands on involvement from senior management supported by a committed and skilled support team.